**Usability Assessment**

The aim of this project is for you to build up experience and skills in conducting usability assessments of a small computer-based system or small part of a larger system. You will describe users and usage, conduct various types of usability assessments, including situated co-inquiry, and make recommendations for improvements to the system. Usability is not just ease of use, but more importantly, usefulness; that is, utility.

The familiarity and confidence you gain from this practical experience will be the foundation for your future professional practice in the area. Plan on spending a total of 50 hours doing the work and writing it up.

**Deliverables: Usability Evaluation Report**

Due: 21st August. Turnitin.

Weighting: 50% of the final grade

An industry-style report should include the following:

1. An executive summary. Outline the purpose, the methods used, list the recommendations, and the next steps.
2. A very brief introduction outlining the purpose, scope of the evaluation, user and usage descriptions (this is of all potential users and usages).
3. What you did, where, who, why.
4. Findings. Positive aspects. Negative aspects. With evidence, eg, quotes from users.
5. Recommendations. Each recommendation with justification.
6. Updated descriptions of all the different types of users and uses.
7. Next steps. What further evaluations are required in order for the assessment of the system to be complete. What further evaluations are required to test your recommendations. What are the possible ramifications of implementation of your recommendations.
8. Appendix. Contains any data collected.

# Typically, the report will be from 12 to 16 pages in length. The report will be marked as a whole. The advantage of that is that extended effort in any appropriate area can be rewarded if it is effective and worthwhile.

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